

TOWN OF HARMONY

Rock County Wisconsin

Office of the Town Clerk

Dear Resident;

The Town of Harmony will be changing its waste contractor from Waste Management to Johns Disposal at the end of March. This letter will provide the needed directions for all residents that have their Garbage and Recycling picked up through the town. Check our website www.townofharmony.com for additional information.

Timing

Waste Managements last pickup date for Garbage will be Monday March 28th. After that pickup, please leave all of your empty current containers out at the roadside. Containers must be empty. Waste management will pick up and take these containers sometime during that week.

Johns Disposal will deliver containers early the week of March 20th. You will start to use the Recycling container immediately. **Waste Management's last pickup for recycling is March 21st**. The first pick up from Johns will be April 1st for both Garbage and Recycling. **Our new day for pickup is Fridays so please have your containers curbside by 6am on Friday each week.** Johns containers are two colors. A brown container for trash and a green container for recycling. For those residents that are paying for two sets of containers or more on you tax bill, at first you will receive one set and later you will receive the number that is being paid for on your property taxes. If at the end of 2 weeks you have not received the other sets, please send me an email to townclerk@townofharmony.com with your name and address. Please check your property tax bill to see what you pay for. For each set of containers there is a charge of \$185.00 on your tax bill. If you are only paying for one set, that is all you will receive from Johns. If you want more, you will now contract with Johns disposal. In 2023 the Town of Harmony will charge everyone for one set of containers per address. You will need to contract with Johns Disposal if you want additional containers. The size of the new containers is 95 gallon. If you want a smaller container (48 gallon), please call Johns number 1-888-473-4701 and Johns will exchange them for free.

Customer Service

When Johns disposal delivers your containers, they will have a packet included with delivery. This will have the pickup schedule, instruction sheet and a customer service phone number. Call this number 1-888-473-4701 should you have any concerns about your pickup, missed pickup, damaged cart, additional cart or for bulk pickups. Johns will work with you and give you a date for the bulk pickup. There is no longer a specified date for bulk pickups.

In making our decision to choose Johns Disposal we took the recommendation of 6 other surrounding municipalities that said they are so happy with Johns, that they no longer request bids from other companies. We believe we will have that same experience.



Change Over Timeline

Week of March 20th John Disposal delivers new containers, Schedules, and instructions.

March 21st Last recycling pickup from Waste Management
Start using Johns recycling carts on March 22nd.

March 28th Last garbage pickup from Waste Management
Leave all of your **old empty** containers (garbage and recycling) roadside for Waste Management to pickup.

April 1st First pickup by Johns disposal. Both garbage and recycling.

***Friday is The New Pickup Day Each
Week**

* Except for Holiday Weeks. Pickup will be on Saturday.

